

OneBill Billing System Analysis

Does your billing solution take care of your subscription billing needs?

"Answer yes or no to the following questions, and submit the form, experts from our company will analyze the answers and get back to you at the earliest."

BEST OPENED IN INTERNET EXPLORER

Product Management

Does your billing solution handle all the different types of billing you need to do subscriptions, products and/or services? *

Yes

No

It is easy to create new products within the solution (without help from IT)? *

Yes

No

Can you create and manage product bundles? *

Yes

No

Can you create and manage product promotions? *

Yes

No

Subscriber/Customer Management

Can your customers/subscribers create their own accounts/orders? *

Yes

No

Can your customers/subscribers accept a promotion online without intervention from your CSR staff or sales people? *

Yes

No

Does your billing solution offer a fully functioning self-service portal for customers/subscribers? *

Yes

No

Invoicing, Collections and Revenue Distribution

Does your solution auto-populate customer data from your customer portal or from your CRM? *

Yes

No

Is your billing solution able to handle source data for basic fees and usage-based data? *

Yes

No

Does your billing solution handle taxation and compliance across all your products, services and markets? *

Yes

No

Can your billing solution handles multiple markets and currencies? *

Yes

No

Do you have a dunning module? *

Yes

No

Text

Can you cancel the subscriptions for delinquent customers? *

Yes

No

Are you able to handle partners, vendors or agents and the revenue disbursement to these parties? *

Yes

No

Integration

Does your billing solution integrate with customer orders and/or usage data? *

Yes

No

Is your billing solution integrated with your accounting system? *

Yes

No

Can you transfer accurate taxation information to your accounting system to support taxation payments to the IRS? *

- Yes
- No

Does your billing solution work effectively with your taxation solution and payment gateways? *

- Yes
- No

Is your billing solution integrated with your CRM or CSR solutions? *

- Yes
- No

Revenue Management and Enhancement

Can you use intelligence from your billing solution to monitor the health of your business? *

- Yes
- No

Can you monitor product, bundle and promotion effectiveness and profitability? *

- Yes
- No

Can your marketing and sales departments use billing intelligence to cross-sell and upsell to subscribers/customers? *

- Yes
- No

Can you manage your partners and channels and revenue disbursement through your billing system? *

- Yes
- No

Operational Support

Is your billing solution easy to configure? Can you manage minor changes such as new products or reports without the help of IT? *

- Yes
- No

Are all your staff confident in the use of the billing system? *

- Yes
- No

Are you confident that your billing solution is compliant with all legal and taxation requirements for your industry? *

Yes

No

Reporting

Do your metrics clearly tell you what promotions are performing well and which are less successful? *

Yes

No

Can you report on revenue based on date ranges? *

Yes

No

Can you report on aged receivables? *

Yes

No

Are your reports easy to download and customize? *

Yes

No

Is there any other billing specific concern you wish to share with us?